

Request for Information – Feedback Summary Sheet

Request made by:	Claire Horsfield /Jane Platt	Responses to be sent back to:	Claire Horsfield /Jane Platt
Date request made:	31 st Jan 2019	Date sent out:	31 st Jan 2019
Details of Request:	<p>Good morning, One of our units have been collecting the ‘model hospital’ data from critical care – please see email below and if you are able to answer Jane’s questions below regarding its use in critical care and the accuracy of the information provided, please let us know. Replies to: Claire.horsfield@lthtr.nhs.uk and jane.platt@lthtr.nhs.uk Many thanks.</p> <p><i>I am trying to understand more about the Model Hospital data. It basically looks at number of patients in beds at midnight, divided by the number of staff. The most obvious flaw in this is that it does not account for the levels of patients in beds which as we all know massively affects the numbers of nurses required. There are errors with the data that is being used from our trust which I am escalating. I wondered if you could put it out to all the networks to ask if there is anyone who is using the CRCU data or who has challenged it’s accuracy.</i></p>		
No.	Response Received From:	Details of Response:	
1	<p>Caroline Wilson Network Manager & Lead Nurse South East Critical Care Network (SECCN)</p>	<p>I have not heard of anyone using this, sounds even more scary than the Safecare model!</p>	
2	<p>Angela Walsh -Director North West London Critical Care Network Co-Chair National Critical Care Network Directors’ Group angelam.walsh@nhs.net</p>	<p>Sounds very familiar to the query I raised in October at the national manager director group for the nurses round the table, which I understand prompted a letter to be written by the nurses group – the model hospital as far as I understand has been mandated by the NHS and uses the SNCT . It’s certainly a problem.</p>	
3	<p>Lauren Snape Bsc Hons Ward Manager, Critical Care Critical Care Unit, Blackpool Teaching Hospitals NHS Foundation Trust</p>	<p>We don’t use it well I am not aware if we do sorry, the wards here do use the model ward but I am uncertain if this is what you’re talking about?</p>	
4	<p>Claire Horsfield –Chair CC3N QI Lead Nurse L&SCCMTN Claire.horsfield@lthtr.nhs.uk</p>	<p>The UKCCNA will be writing to Nursing Directors, Unit Leads and NHSI regarding the use of various dependency tools in critical care. Our nurse staffing standards are outlined in a number of commissioning and guidance documents and these are currently the only recommended source of information for determining staffing requirements. There are plans to carry out further research through the UKCCNA to explore nurse staffing considerations which will inform nursing resource decisions in the future however this will take some time to complete.</p>	

Please complete and return this form to Karen.berry@mft.nhs.uk 4 weeks following request for information.