

### Request for Information – Feedback Summary Sheet

<b>Request made by:</b>	Gillian Leaver	<b>Responses to be sent back to:</b>	Gillian Leaver
<b>Date request made:</b>	20/07/2020	<b>Date sent out:</b>	21/07/2020
<b>Details of Request:</b>	<p>Please can you let me know if you currently have a bereavement service within your ICU.</p> <ul style="list-style-type: none"> <li>• How is it funded</li> <li>• How many WTE and what grade are they</li> <li>• How do you get in touch with relatives?</li> <li>• A brief outline of what your service offers</li> </ul>		
<b>No.</b>	<b>Response Received From:</b>	<b>Details of Response:</b>	
1	<p>Emma Whitby Rehabilitation Sister Ward 4E Intensive Care Unit Whiston Hospital 0151 430 2382</p>	<p>I am currently the rehabilitation sister at Whiston ICU-we have 14 level 2/3 beds-I'm full time and a band 6, My main role is supporting the physical and psychological recovery of patients, I do a clinic and a support group as well,</p> <p>I'm also a qualified counsellor and do have involvement with families-tends to be if there are any issues-self referral either directly to the unit or through PALS-Counselling qualification and skills used with Involvement in Bereavement Care for families – the organisation of the Critical Care Yearly Remembrance service. Signposting bereavement services to families. Meetings with families following bereavement –supportive and informative regarding events</p> <p>My role is under review and rebranding currently and this will include a bereavement counselling service-to start at 2hrs a week-as you can imagine this will probably increase quickly,</p>	

Please complete and return this form to [Karen.berry@mft.nhs.uk](mailto:Karen.berry@mft.nhs.uk) 4 weeks following request for information.

		<p>I am currently full time and the bereavement support takes anything from half a day to a full day each week –we send condolence cards and have a remembrance book which I get admin support for. The remembrance service takes 3 months planning and 2 weeks of time-but is very beneficial to the families-150 -200 attend- but of course not happening this year due to COVID!,</p>
2	<p>Caroline Winkley, Sister ICU Calderdale and Huddersfield</p>	<p>I am the lead in bereavement on the unit.</p> <p>We have a remembrance service that we run about every 2 years that we invite all relatives who have suffered a bereavement on ICU. It usually takes place at St. Paul’s hall at the university of Huddersfield. Relatives are only invited once unless they request to be invited back. It involves the Colne Valley Male choral society (who had a member who was a patient and did well and wanted to give something back) who do a fantastic performance and are really well received. We have readings and talked from medical staff from a personal perspective. Relatives are invited to light a candle and take a pebble as a sign of remembrance. We then meet after for refreshments. I organised it mainly in my own time or at work when time allows. It is mainly me (band 6) and an auxiliary nurse that organise it. Staff come on the day to help and do readings. The hall is paid for out of trust funds. Staff provide the baking. Staff are given the time in their hours. Relatives provide excellent feedback and really like to see staff again and say thank you.</p> <p>I had already organised the next one in October, but it has been cancelled from the university due to social distancing.</p>
3	<p>Siân Axon Head of Nursing Emergency Preparedness Critical Care / Anaesthetics</p>	<p>At Mid Cheshire we do not have a funded Critical Care bereavement service. We have had a group of staff who organise an annual bereavement church / faith service. We do have</p>

	<p>Mid Cheshire Hospitals NHS Foundation Trust Middlewich Road Crewe Cheshire CW1 4QJ</p>	<p>the link with the Trust bereavement officer to look at linking with services such as counsellors. We link into paediatrics for any youngsters who have lost relatives on the unit. We use literature from Winston's wish and give out memory boxes also and have feed into play specialists. Hope this helps re scoping. We would be really interested in any work or improvement work regarding this</p>
4	<p>Sarah Fentiman Sister J53/j54 St James Hospital</p>	<p>We do not have a funded bereavement service.</p>
5	<p>Janice Porter Matron Critical Care Bedfordshire Hospitals NHS Foundation Trust Tel: 01582 497248 Int Ext: 7248 bleep 743 Mob: 07816594399</p>	<ul style="list-style-type: none"> <li>• How is it funded: @Luton &amp; Dunstable Hospital we have staff that volunteer to provide this service which is done twice a year (Spring &amp; Autumn) in the evening 7pm that is about 20 mins</li> <li>• How many WTE and what grade are they: we have 2 x band 5 that are given 4 hrs a month to write cards to send to families that have lost loved ones in the month.</li> <li>• How do you get in touch with relatives: we send out invitations to the service.</li> <li>• A brief outline of what your service offers: it in our chapel run by the chaplain and we have an order of service where we read out all the names of the deceased in the past 6 months and we offer family a chance to say something should they wish to and to light a candle. We have a book of remembrance that we offer to families to sign should they wish, followed by tea and biscuits after.</li> </ul>

6	<p>Gillian Woodworth Sister Critical Care/Rehab/Follow-up Diagnostics &amp; Clinical Support Wirral University Teaching Hospital</p>	<p>I run the Follow up clinic for our patients but also offer bereavement support. This service is unfunded, and we only offer it to families who make the effort to get in touch with us. I am a band 7 with 16 hours for follow up and rehab. I do however invite families back to a church service which we organise with the hospital chaplains in our own chapel, the feedback is really good, again with no extra funding.</p> <p>Today, we have a socially distanced remembrance service for the patients that have died over the last twelve months in critical care. This is for staff, with a recorded video for families to watch at home on YouTube. We could not film the actual service as the Trust does not have a performance license! At least it lets the bereaved know that we are thinking of them. I called virtually every family over the Covid period offering support, but it was one call and directed them to a counselling service if they needed more than that.</p> <p>Hope that helps, it's not an ideal situation but at least it's something.</p>
7	<p>Jenni Brett Sister Radnor Ward. Salisbury District Hospital Odstock Road Salisbury SP2 8BJ</p>	<p>In regards to ICU Bereavement Services here on Radnor (Salisbury Hospital) we don't, at ward level, offer a service at the moment. The Palliative Care dept. and EOL of life team are hoping (on the back of the pandemic) to initiate a telephone bereavement follow up service which would be for all bereaved relatives, but that's all the info I have at present.</p> <p>At ward level we send a bereavement card 2 - 3 weeks following death signed by those on shift and with details of national bereavement services enclosed. We have also just launched memory boxes for children and adolescents whose parent/grandparent is EOL on the unit.</p>

8	Linda Brennand, Clinical Educator Airedale NHS Foundation Trust Critical Care, Airedale General Hospital, Skipton Road, Steeton, Keighley, West Yorkshire, BD20 6TD	Here at AGH we only have the general hospital service, nothing just for ICU.
9	Julie North Senior Sister/Clinical Research Nurse Intensive Care Unit James Paget University Hospital	<p>Unfortunately, we do not have a bereavement service at the James Paget University Hospital ICU.</p> <p>We send out cards of condolences and offer to meet and talk to family. We also often involve chaplaincy if the patient and family would like to see them and would signpost family members to their GP or local Wellbeing service.</p> <p>We have recently had a Rehabilitation Therapy Assistant Practitioner start with us as a new role on ICU, with another full-time post to fill. The care of bereaved family may be something that we can add into our rehabilitation pathway in the future.</p>
10	Catherine Balcombe Lead Quality Nurse - Adult Critical Care Leeds Teaching Hospital NHS Trust	We do not have bereavement support, but our family liaison team did provide this during covid and there is an idea now to instate this.
11	David Gooby Matron Critical Care Directorate Critical Care A2 Longfleet Road Poole Dorset BH15 2JB	There is no bereavement service operating within the ICU at Poole.

12	<p>Julia Phillips Nurse Consultant- Critical Care and Outreach Buckinghamshire Healthcare NHS Trust</p>	<p>We do not have an ICU bereavement service presently</p> <p>We did during COVID surge form a family liaison service that provided some bereavement support, in particular regard to visiting at EOL and property relating to the deceased</p> <p>We do have a medical examiner service that is an independent consultant led service that would request feedback from the relatives in non-coronal cases- this is then feedback directly to critical care</p> <p>We also increased our bereavement follow up via chaplaincy and our trust bereavement and follow up service during this time</p>
13	<p>Mary Virtue Interim Clinical Matron Intensive Care Unit Wexham</p>	<p>There is no funded bereavement service in ITU at Wexham Park Hospital.</p>