

The background is a light grey, textured paper with various watercolor-style illustrations. There are several large, soft-edged shapes in shades of orange, pink, and yellow. A blue squiggly line is visible in the upper right. On the left, there's a blue shape with a wavy edge. On the right, there are orange lines radiating from a point, and a blue spiral shape at the bottom right. The overall aesthetic is artistic and hand-drawn.

QUALITY IMPROVEMENT ... HOW CAN YOU

IMPROVE YOUR PATIENTS RECOVERY?

DONNA HIGGINS

INTRODUCTION

In this session we are going to highlight the process of Quality Improvement, share some of the work that has already been undertaken and in your groups, brainstorm to see if there are any things in your area you think you could change ...

QUALITY IMPROVEMENT

A tiny change today
brings a dramatically
different tomorrow.

Richard Bach

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QUALITY IMPROVEMENT

Quality Improvement is the use of a systematic method to involve those closest to the quality issue, in discovering solutions to a complex problem...

MODEL FOR IMPROVEMENT

What are we trying to accomplish?

How will we know if a change is an improvement?

What changes can we make that will result in an improvement?



QI PROJECT

An example of a project that has been successful within the network is 'Early Mobilisation' in critical care at DPOW.

The original data that was collected showed patients who were able to mobilise out of bed waited an average of 3.1 days before they were actually mobilised --- following the introduction of the Arjo Sara Combilizer, this has been reduced to 0 days.



YOUR PROJECT

With the people around you, have a quick discussion about an aspect of clinical care you could improve on your unit... this could be relating to one of the areas we currently or are looking to benchmark in the future.



STAKEHOLDER ANALYSIS

Stakeholder Prioritisation Matrix

Stakeholder has **High Power** over project

Satisfy

Opinion formers

Lead Consultant for Critical Care
Critical Care Matron
Head of Nursing TAC
Governance Team

Engage

Key stakeholders

Consultant Anaesthetist – author of PADIS guidelines
Staff Grade Anaesthetist
ACCP DPoW
Ward Manager ITU
Staff Nurse 1 ITU
Previous patients

Stakeholder has **Little / No Power** over project

Monitor

Peripheral

Lead Physio S&CC
ITU Data Co-Ordinator
Librarian

Inform

Supporters

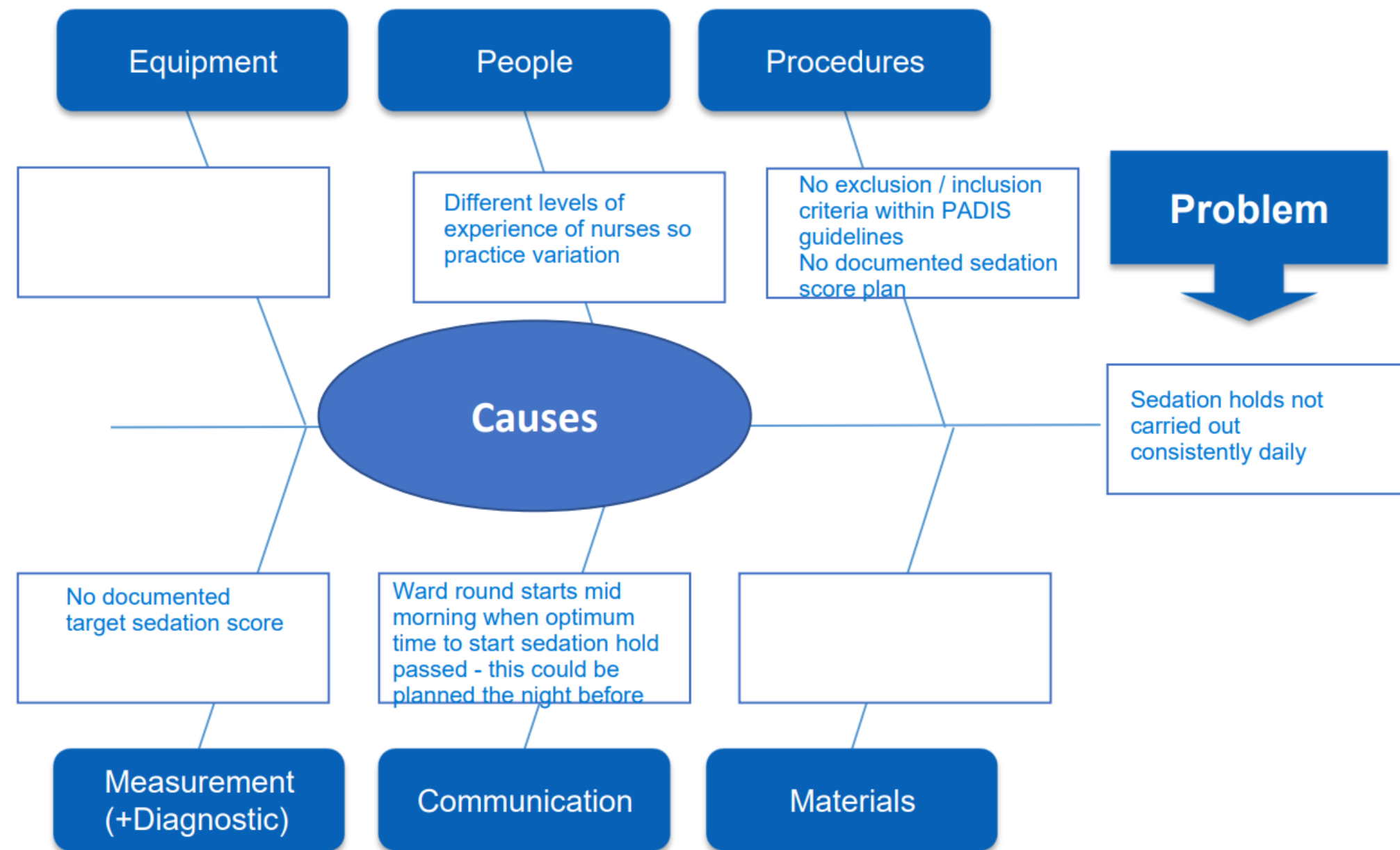
Staff on ITU
Clinical Educator Sister Site
Ward Manager Sister site

Project has **Little or No Impact** on stakeholder

Project has **High impact** on stakeholder

FISHBONE ANALYSIS...

Fishbone diagram



Let's hear some ideas...

PROBLEM

What problem or opportunity did your table come up with?

WHO DO YOU NEED?


Who are your Stakeholders?
Who is going to help you?

CAUSE & EFFECT

What were your underlying factors?



WHAT NEXT??

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ANY QUESTIONS?

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**THANK YOU
VERY MUCH!**